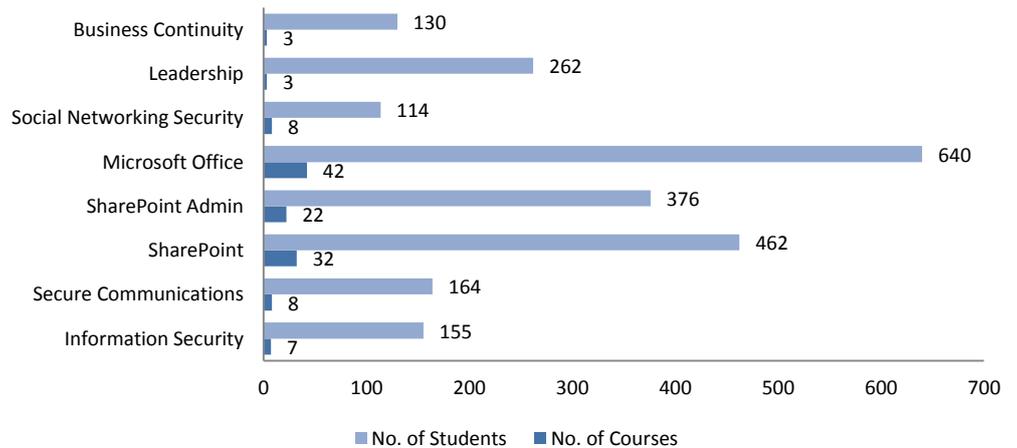


# Steve Dalby: Training History and feedback

SINCE 1995 STEVE DALBY HAS BEEN DELIVERING TRAINING PROGRAMS AS COURSEWARE AUTHOR, INSTRUCTOR, LECTURER OR COURSE MANAGER. SUBJECTS RANGE ACROSS TECHNICAL, ADMINISTRATION, SECURITY AND DISASTER RECOVERY/BUSINESS CONTINUITY AND MANAGEMENT LEADERSHIP WORKSHOPS. DURING HIS COURSES AND CONFERENCES HE HAS EMPLOYED ACTORS, STUNT-MEN, SENIOR BUSINESS LEADERS AND OBTAINED COURSE SPONSORSHIP FROM THE LIKES OF BRITISH TELECOM.

THIS TWO-PAGER BRINGS YOU A SELECTION OF THE COURSES AND STUDENT FEEDBACK FROM THE EVALUATION SHEETS OR JUST A DESCRIPTION OF THE EVENT AND ITS SUCCESS.

## Numbers of students taught for each type of course



## 7 years supporting and training personal across Europe

Since 2003 I have been working on various technical and end user courses designed to Deliver changes across the military force that is the US Army in Europe. These programs are designed to change the levels of understanding and support the introduction of PC and network based technology across a user base of 60,000 people.

With an objective of ensuring the organisation is best placed to benefit from changes in PC and network technology they committed to raising the level of IT skills across the organisation and uses these skills as the basis for improving network security and defining levels of knowledge across its workforce.

The above figures and student comments identify the quality of training delivered by Steve Dalby in such a way that every student understood its context and technicalities enabling the use of new technologies in the workplace.

### BT Business Continuity

This course was prompted from a series of workshops presenting technologies to support organisations when managing disasters. The objective was to teach whilst providing pressure of meeting a series of objectives or managing a disaster. This annual event ran for 3 years during which we shot the CEO of a company, bombed disaster plans, took students to a live fire at their HQ before making them talk to the Press and Shareholders and finally had them managing a global sport event when communications with round the world yachtsmen failed.

Each disaster meant they had to hand various aspects of a Business Continuity plan. Enabling the business to continue, managing the share price and corporate identity and finally managing lives and managing the risks.



Steve talking to the team

### Youth Leadership and Runge

The Work Foundation (formally Industrial Society: UK) runs a biannual leadership course at Balliol College, Oxford and a young person course for those fast tracked as managers. I have had the privilege of working with the management teams on several of these courses as mentor and team leader. Supporting students through the 5 days pressured environment of delivering reports and listening to keynote speakers that support the essence of leadership.

## SharePoint End User

Designed to teach none technical students the basis of SharePoint and its use within their office and business. From document libraries to lists through Sites and permissions to workflows (2007 and 2010)

- Steve Dalby went beyond instructor requirements and expectations
- ...and I enjoyed the upbeat teaching style of Steve Dalby. It allowed for a fun and relaxed time.
- The instructor was the strongest point of this class. He kept the class well motivated and tried to keep everyone awake so that SharePoint could be learned.

## SharePoint Admin

A 5 day course on MOSS2007 that covered the installation of the product and the setting up and management of sites and content. Described what Knowledge Manage is and the benefits

- Steve Dalby is an excellent instructor who is very enthusiastic about what he is doing
- Steve Dalby is a fantastic instructor possessing all the qualities in a professional instructor: enthusiasm, subject matter expert, confidence, a great sense of humour and a belief in the what he teaches
- Great course! Left the course excited about utilizing SharePoint and with the belief that I am prepared to do so.
- Steve Dalby was so enthusiastic about the course I am certain he owns Microsoft stock!

## Secure Communications

How secure is your email, these courses taught understanding and functionality of a fully secure Email service encompassing digital signatures and a host of secure functionality seen only in systems supporting Information Rights Management

- Excellent, Steve Dalby is one of the best instructors I had. He could explain everything.
- This is my seventh UATP course. Steve Dalby is definitely the best instructor I have had.
- Strong point: Instructor, Mr Dalby really kept the class entertaining and interesting, in my 20+ years working for the US Army, he was one of the best instructors that I have had the pleasure of being a student of.

"I HAVE HAD THE PLEASURE OF ATTENDING COURSES TAUGHT BY STEVE DALBY IN THE PAST AND AM ALWAYS PLEASED WITH HIS ABILITIES TO CONNECT WITH THE STUDENTS AND INSTRUCT THE COURSE CONTENT WITH THE UPMOST ENTHUSIASM AND PROFESSIONALISM"

## Social Networking Security

Bringing the dangers of sharing too much information with the world through the internet. How social Engineering, ID theft, Virus and Trojans can affect your average Internet and social Network user. But always considering that Social Media is supposed to be fun and managing it requires an understanding of the risks

- Steve Dalby- Great Instructor!
- No concerns; Steve Dalby is a fantastic instructor, and it was a pleasure learning from him.
- I feel this is one of the most impressive courses that I have attended. The instructor made it very interesting at all times.
- It all depended on the teacher/instructor. And this gentleman is simply the best.

## Information Security

Ensuring that system administrators understand what a Denial of Service attack is and how to deal with it. That Group Policies are hardened to support Safe network usage policies and that any network breach is noticed early enough to fix before information is lost or stolen.

- Great course. Steve Dalby is an excellent instructor who can make a dry subject, such as Army regulations, fun and exciting.
- The instructor ensured that learning was easy.
- Mr Steve Dalby is knowledgeable and makes his class exciting and interesting. I not only learned a lot from him in this course, but he has peaked my interest in obtaining more computer knowledge

## Student Evaluation for Courses

